

A Report on Launching of Trade License Application-cum-Issuance System at Kohima Municipal Council (KMC) Office, Kohima, Nagaland on 20/06/2018

NIC, Nagaland in collaboration with KMC and Urban Development & Municipal Affairs Department, Govt. of Nagaland launched the Trade License Application-cum-Issuance System developed under the ServicePlus Framework of NIC on Wednesday, 20/06/2018 in the Office of the Kohima Municipal Council(KMC), Kohima, Nagaland. The system has been developed for e-Municipality-as-a-Service (eMaaS) reforms under Atal Mission for Rejuvenation and Urban Transformation (AMRUT).

The program was chaired by Smt. Elizabeth Ngully, Administrator-KMC & CEO of Kohima Smart City Project & Joint Secretary, Urban Development & Municipal Affairs Department, Govt. of Nagaland. The Trade License System which was inaugurated by Mr. Metsubo Jamir, Hon'ble Minister of Urban Development & Municipal Affairs & Taxes, Govt. of Nagaland, was graced by Dr. Nicky Kire, Adviser, Rural Development Deptt., Govt. of Nagaland and MLA from 9th Kohima Town LAC. Sh. Rajesh Soundararajan, IAS, Deputy Commissioner of Kohima, Mission Director, AMRUT and Administrator Mokokchung Municipal Council were present during the launching occasion. Members from the press and media covered the program extensively by their presence.

At the very outset, SIO, NIC, Nagaland Sh. Hemanta Kr. Saikia highlighted the various initiatives taken up by NIC-Nagaland for e-Governance including the recently launched Online Allocation & Supply Chain Management System under TPDS by department of F&CS and then launching of VAHAN 4.0 & SARATHI 4.0 by the Motor Vehicle Department on 19-06-2018 for efficient and transparent government, in the august presence of the dignitaries. SIO, Nagaland also said a congratulatory note to the Hon'ble Minister as well as KMC Administrator for successful launching of the Trade License Application-cum-Issuance System under the ServicePlus Framework which will definitely enable the Municipal Council administration in less-paper, efficient, transparent and friendly delivery of services to the traders of the state.

Ms. Novotsono Natso, Sc-B on behalf of Panchayat Informatics Division, NIC-HQ and NIC, Nagaland presented power point slides on the Trade License Application-cum-Issuance System as well as features & capabilities of the ServicePlus Framework.

During inaugural speech the Hon'ble Minister of Urban Development & Municipal Affairs & Taxes, Mr. Metsubo Jamir, Govt. of Nagaland and the Hon'ble MLA, Dr. Nicky Kire in their speeches also congratulated the KMC and NIC for successfully launching of the online application under eMaaS which will definitely make a great impact in the smooth and timely delivery of services of Municipal administration to the citizens of the state and also suggested to roll it out to other municipal council offices of different districts of Nagaland for achieving the same task. The Hon'ble Minister also mentioned in his speech that a lot of projects has been undertaken by NIC, Nagaland for the RD Department as well. He also stressed on the need for a Kohima City portal where all the online services would be available to the citizens instead of having separate portals for each service.

The DC, Kohima, Sh. Rajesh Soundararajan, IAS, also shared a few words with the audience wherein he requested the NIC team to continuously provide support to the project in the coming days.

This was followed by a short speech by the Mission Director, AMRUT, wherein he highlighted the features and activities of the mission programme.

Some images during the event:



L-R:Smt. Elizabeth Ngully (Administrator, KMC), Sh. Rajesh Soundararajan (DC-Kohima), Sh. Metsubo Jamir (Hon'ble Minister, UD, Municipal Affairs & Taxes), Dr. Nicky Kire (Adviser, RD & MLA, 9th Kohima Town A/C), Sh. Kemu Elah, ASIO, NIC-Nagaland and Sh. Hemanta Kr. Saikia, SIO, NIC-Nagaland



SIO, NIC-Nagaland addressing the gathering



Ms. Novotsono Natso, Sc-B, NIC-Nagaland presenting a powerpoint slide on the KMC Trade License system & ServicePlus



Hon'ble Minister addressed the gathering before the launch



Hon'ble Minister inaugurated the KMC Trade License Application-cum-Issuance System



Launching banner unveiled

Local press coverage of the program:

1. Eastern Mirror

KMC to go digital; first online trade licence application launched



Metsubo Jamir, Dr. Nibhechir Kire, Rajesh Soundararajan, and Elizabeth Ngilyu were present during the launch of the online trade licence application system in Kohima on June 20.

The Deputy Commissioner of Kohima, Rajesh Soundararajan, congratulated the KMC for taking the first step towards digitalisation. He said that the launch of the online trade licence application system is a significant step towards digitalisation in Kohima. He also expressed his confidence that the system will help in providing a better service to the citizens and businesses of Kohima.

Minister for Urban Development and Municipal Affairs, Metsubo Jamir, said that the launch of the online trade licence application system is a significant step towards digitalisation in Kohima. He also expressed his confidence that the system will help in providing a better service to the citizens and businesses of Kohima.

Giving a presentation on the system, Dr. Nibhechir Kire, said that the first phase will include process flow and SMS notification which will soon be enhanced with an email notification, online application submission by license holders and payment gateway integration for online payment.

Other municipal councilors of Nagaland, she said may be em-baunded under her service framework and services configured as per requirements. Public grievance and redress system and advertisement will be configured for implementation of eMaaS solution under AMRUT, she addressed.

Nagaland deputy commissioner that with digital India gaining momentum, the government is placing lot of emphasis on improving its interface with citizens and businesses. In view of this, she said there has been a surge in the demand of end-to-end workflow-based ICT solutions for delivering services to citizens and businesses.

ServicePlus, she said is a powerful framework and most of the features required for e-service delivery are already available whereby the citizens, rural local bodies, urban local bodies, state departments, work flow players and banks operators can be facilitated for e-service delivery under this framework.

2. Nagaland Post

The screenshot shows the Nagaland Post website interface. At the top, there is a navigation bar with links for News, Opinion, Infotainment, Sunday Post, Advertisement, and Contact Us. Below the navigation bar, there are quick links for Citizen Corner, My Nagaland, Hangouts, Health Care, and Sitemap. The main headline of the article is "KMC launches online trade license application portal". The article text is partially visible, mentioning the launch of the online trade license application system in Kohima. At the bottom of the article, there is a date and time stamp: "Correspondent KOHIMA, JUN 20 (NPN) | Published on 21 Jun, 2018 12:10 AM IST". There are also social media sharing icons for Facebook, Twitter, and a plus sign for more options.

Kohima Municipal Council (KMC) has launched an online trade license application & issuance system online under e-municipality as a service (AMRUT) for the first time in the state. The initiative was launched by minister for urban development, municipal affairs & taxes Metsubo Jamir at KMC office Kohima on Wednesday.

The program was a joint initiative by National Informatics Centre (NIC), KMC and Urban Development Department (UDD), government of Nagaland for eMaaS reforms under Atal Mission for Rejuvenation & Urban Transformation (AMRUT).

Jamir in his address thanked the KMC and NIC for successfully launching the program which, he said, would resolve many problems and make the task of getting trade licenses easier for the public. He spoke in favour of one common public domain to access technology facilities for the citizens of Kohima town. He cautioned the concerned department to check license misuse and genuine candidates being denied licenses. He suggested that in issuing trade licenses, preference should be given to local candidates for their employment opportunity.

Advisor for rural development Dr. Nicky Kire in his address said that the online portal had many positive aspects because the modern world requires technology to move forward although technology also had negative aspects. He said that Dimapur and Mokokchung may also introduce similar public facilities in the coming days.

Kohima deputy commissioner Rajesh Soundararajan, in his address, lauded KMC for launching the first online trade license portal in the state which, he said, would save time and energy. He stated that it would bring transparency, ease of processing and a revolution to the KMC.

KMC administrator, Elizabeth Ngilyu who chaired the program, said launching the online trade license portal in line with the digital India initiative, was a proud moment for KMC. She said this facility would deliver doorstep services to the public, bring accountability, transparency and help in other productive activities.

Scientist B' NIC Novotsono gave a slide show presentation on the online trade license system said that with Digital India gaining momentum, the government was placing a lot of emphasis on improving its interface with citizens and businesses. She said that in view of this, there had been a surge in the demand for end-to-end workflow-based ICT solutions for delivering services to citizens and businesses. A member from NIC and mission director AMRUT also addressed the gathering.